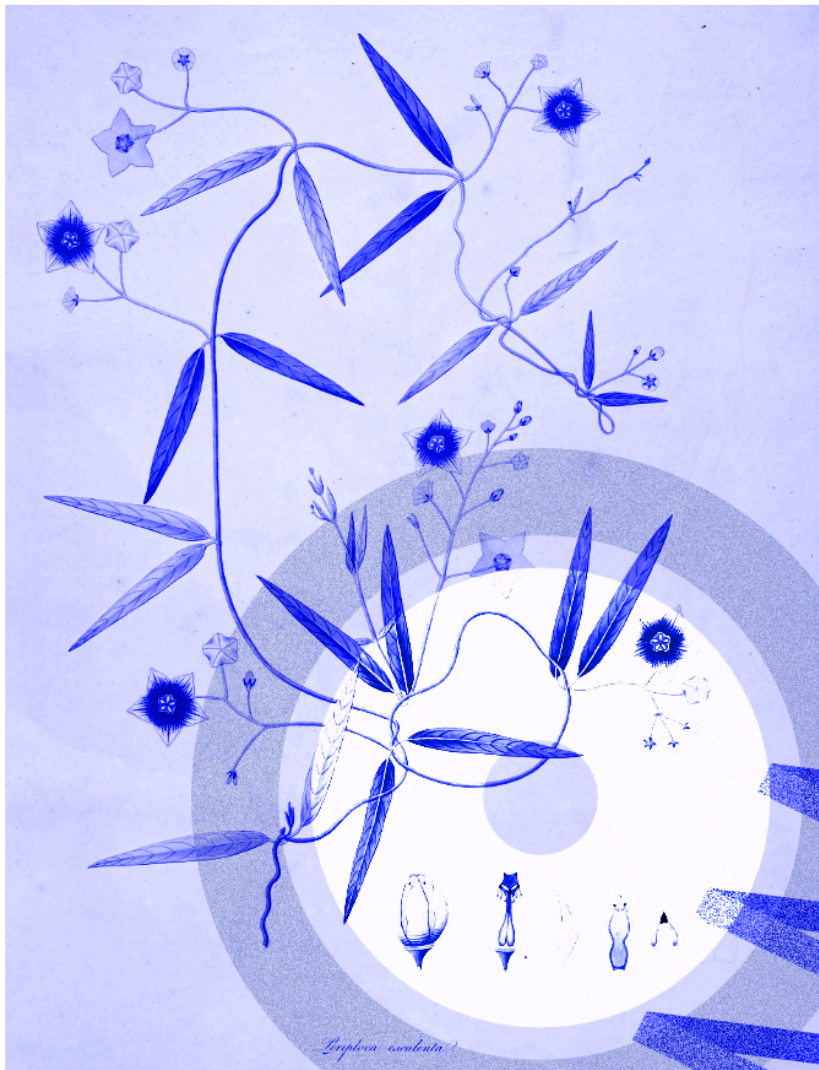


2020 readiness toolkit



Managing Others In Times of Crisis©

Online program

This workshop aims at helping managers navigate more effectively the new professional and personal context, touching on relevant topics such as managing emotions in the team, acknowledging and communicating the current situation, organizing their team based on the new environment.

Objectives

- Identify the key elements that make a manager's activity different in the current context
- Identify behaviors, actions and interactions that require change or attention, to better manage the current period
- Discuss examples and tips that can be applied immediately

The solution proposed – Managing Others In Times Of Crisis©

A program designed for managers who need to recognize what is different and what needs appear in the new context, communicate differently, and organize the working place in a different way based on the new environment changes. During the workshop we will discuss what those behaviors are, what actions and interactions require change or attention to better manage the current period.

Agenda

The program is designed on three main pillars:

- **What is different** – this part gives participants the opportunity to acknowledge what changed and what are the main areas that they should focus their attention in order to understand the current situation of their team, their organization and the environment to better use their resources as managers.
- **Emotional Context** – this part addresses the actions that a manager could take to manage the emotions that their team could face during this period in order to maintain team's activity as productive as possible. We will discuss about change and the emotions that come with it: anxiety and uncertainty.
- **How we work** – participants will discuss practical strategies that could help them maintain the team engagement and productivity even if everybody works from home and the working routines are changing.

Logistic details

Duration: **6-hour workshop, split in 2-hour sessions**; the first two sessions take place on consecutive days, the third is a follow-up, two weeks after.

Number of participants: 6-12

Technology:

- Zoom – easy to use, interactive, visual; breaking rooms for group work, chat
- Mentimeter – for brainstorming and polling
- Facebook closed group – for follow-up



Do you have questions about us?
Looking for solutions for your organization?

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