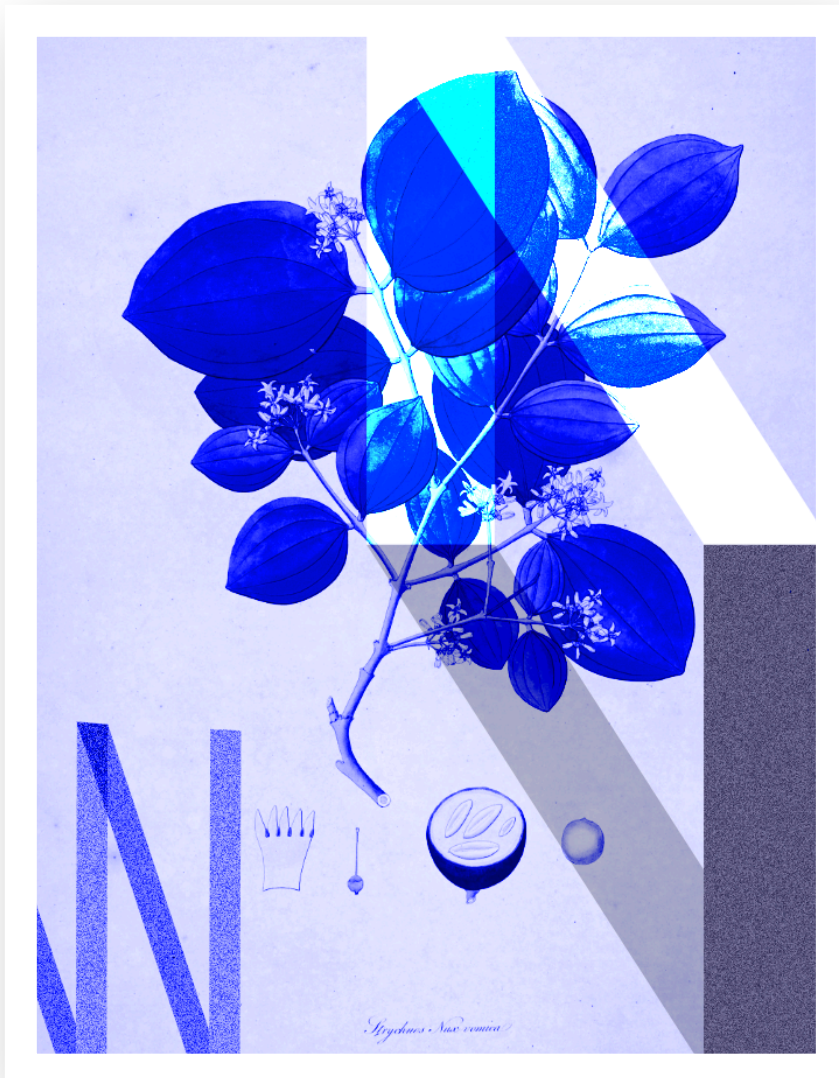


**2020 readiness toolkit**



# Finding the 'New Normal' Through Mental Models©

**Online program**

A Mental Model is a set of assumptions we use to make sense of the world, in order to ease decision making. Transforming an organisation means transforming Mental Models: individual and collective.

Disruptions and complexity create huge uncertainty for organisations, leaders and managers.

In the current reality of the pandemic, new initiatives must aim at transforming to survive in the new world. Any initiative of adjusting, at any level is going to be challenged by current mental models of business format, purpose and value creation, working format, and more.

In order to survive and adjust in the new world, we need to address the fundamentals: the necessity to change our Mental Models.

## Objectives

- Make individual & collective / organizational Mental Models explicit
- Identify the Mental Models that do not fit the new reality
- Find adjustments that will enable the necessary changes

## Agenda

- From assumptions to Mental Models
- Digging into surprises - applied exercise for making the mental models explicit
- Identifying key mental models: purpose and value, work format and place, meetings and decision making, time and productivity, separation of emotions from business reality
- What models do not work in the new reality?
- Developing alternatives - old/new world

## Logistic details

Duration: **4-hour workshop, split in 2-hour sessions**

Number of participants: **6-12**

Technology:

- Zoom – easy to use, interactive, visual; breaking rooms for group work, chat
- Mentimeter – for brainstorming and polling
- Facebook closed group – for follow-up



Do you have questions about us?  
Looking for solutions for your organization?

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